Christy DeMont

190 Attwell Drive, Suite 650, Toronto, ON M9W 6H8   **THE OSBORNE GROUP**   Executive Performance on Demand

Christy DeMont is a strategic business executive with a strong track record of developing and delivering successful information management and technology initiatives. Christy's leadership in integrating technology within the business and her ability to build productive, collaborative teams drives bottom line results. Her technical background in information management and data warehouse, coupled with strong problem solving, general management, communications and presentation skills, makes her adept at developing and implementing creative business solutions.

SELECTED ACHIEVEMENTS

- Conducted IT due diligence activities for an organization planning a merger. Merger completed in Jan 2015; acting as Interim IT Director port merger and recruiting a permanent Director.
- Ongoing work as IT Lead for a community housing agency has included technical leadership, data analysis and quality assessment, staff coaching and training to support a transition to data-centric decision making.
- Provided project management to a not-for-profit organization implementing a province-wide technology and business solution. Responsible for all aspects of the solution implementation including systems architecture, design decisions, project planning and activity scheduling, data structure design, and functional specifications.
- Provided IT governance and assessment for not-for-profit organizations conducting technical reviews, developing IT service contracts, assessing risk levels and issues and clarifying funding and support accountabilities.
- Created long term vision for technology evolution through strategic planning processes integrated with strategic business planning direction and activities.
- Increased division revenue by 40% by implementing a business-critical database query and order management solution that also reduced average client order turnaround from 3 days to 4 hours.
- Delivered 50% increase in productivity and improved business processes by implementing a Customer Relationship Management solution
- Improved productivity and reduced technology risks by implementing document scanning and data verification technology to upgrade time sensitive data capture environment.
- Improved business continuity and stability by implementing a robust technical environment supporting a ten-fold growth in data storage over 4 years.
- Developed data warehouse and information management strategies, designs, implementation plans and business cases in the transportation, health care and financial sectors.

PRIOR EXPERIENCE

- The Osborne Group
    - St. Stephen's Community House
    - Treasury Board Secretariat
    - Cyctic Fibrosis Canada
    - Michener Institute of Education at UHN
    - Houselink Community Homes
    - Mainstay Housing
    - Ontario 211 Services
    - Other not-for-profit organizations
- ICOM Information & Communications L.P. – Chief Information Officer
- EDS Systemhouse – Data Warehouse Director
- CIBC Wood Gundy – Planning and Systems Design
- Government of Ontario – Ministry of Revenue

QUALIFICATIONS

- Dalhousie University – Master of Business Administration
- Mount Allison University – Bachelor of Science (Chemistry and Mathematics)

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