



Christy DeMont

Christy DeMont is a pragmatic business executive with a strong track record of developing and delivering successful information management and technology initiatives. Christy's leadership in integrating technology within the business and her ability to build productive, collaborative teams drives bottom line results. Her technical background in information management and systems implementations, coupled with strong problem solving, general management, communications and presentation skills, makes her adept at developing and implementing creative business solutions.

As an Osborne Group Principal, Christy has applied her experience to not-for-profit organizations. Her IT leadership and project management skills have given these organizations a valuable business-focused technical perspective, allowing them to use their limited technology budgets most effectively.

SELECTED ACHIEVEMENTS

- Implemented a system to improve business operations for a social enterprise, resulting in improved data quality, improved productivity and improved customer relations.
- Conducted a Data Quality Review for organizations needing improved data management and reporting processes.
- Conducted IT due diligence activities for an organization planning a merger. After completion of the merger, acted as Interim IT Director and recruited a permanent Director.
- Provided IT Leadership for a community housing agency, including technical leadership, data analysis and quality assessment, staff coaching and training to support a transition to data-centric decision making.
- Provided IT governance and assessment for not-for-profit organizations conducting technical reviews, developing IT service contracts, risk assessment and service level agreements
- Provided project management and technical support to a not-for-profit organization implementing a province-wide technology and business solution.
- Created long term corporate technology vision and migration strategies, integrated with strategic business planning direction and activities.
- Increased division revenue by 40% by implementing a business-critical database query and order management solution that also reduced average client order turnaround from 3 days to 4 hours. Implemented a corresponding technical environment that supported a ten-fold growth in data storage over 4 years.
- Developed data warehouse and information management strategies, designs, implementation plans and business cases in the transportation, health care and financial sectors.

PRIOR EXPERIENCE

- The Osborne Group (Representative clients)
 - A-Way Express Couriers
 - St Stephens/West Neighbourhood House
 - Michener Institute of Education at UHN
 - Houselink Community Homes
 - Ontario 211 Services
- ICOM Information & Communications L.P. – Chief Information Officer
- EDS Systemhouse – Data Warehouse Director, Canadian Region
- CIBC Wood Gundy – Information Management and Systems Architecture
- Government of Ontario – Ministry of Revenue

QUALIFICATIONS

- Dalhousie University – Master of Business Administration
- Mount Allison University – Bachelor of Science (Chemistry and Mathematics)

