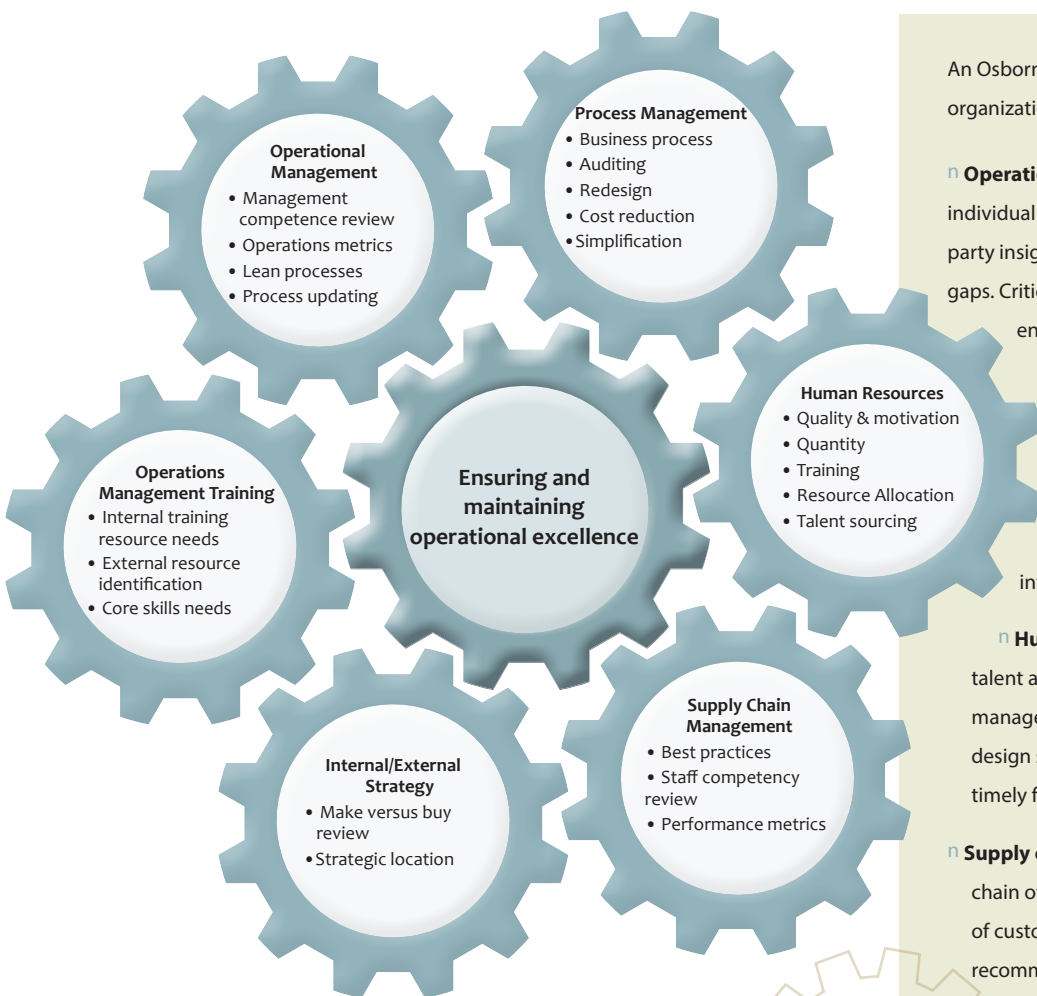


Guiding your org to operational excellence



An Osborne interim executive will add value to your organization in the following ways:

▫ **Operational management:** Comprehensive review of individual managerial competences. Key, objective, third party insight into underutilized competencies and skills gaps. Critical evaluation of individual performance to enhance sustainable results.

▫ **Process management:** We will compare your business' processes to industry best practices learned through years of experience. Aimed at reducing or eliminating non-value added process steps to improve and simplify informational inputs to processes.

▫ **Human resources:** Put in place stronger talent acquisition practices and measures to ensure management maximizes business performance and design structures and metrics which provide continuous, timely feedback on individual effort and results.

▫ **Supply chain management:** An enterprise's supply chain often determines the quality, cost and timeliness of customer order fulfilment. The consultant will review, recommend and implement critical improvements to the supply chain structure and supplier management practices.

▫ **Internal/external strategy:** Analyze both these factors and identify strategic options to best use valuable capital and time resources. When necessary the Osborne Principal can develop and implement plans and actions to achieve each strategic thrust.

▫ **Operations management training:** implement individual improvement objectives with reporting timelines to track gap reduction and closure. This ensures "gaps" aren't ignored (everyone's too busy) which prolongs the absence of critical, performance enabling skills.



EXECUTIVE PERFORMANCE ON DEMAND

We're there,
hands on,
when you
need us for
as long as
you need us.



The Osborne Group, a dynamic team of highly experienced executives, has been helping organizations succeed since 1993.

Our clients are small, medium size and multi-national companies, not-for-profit organizations and government agencies. Our services cover all functional areas and include:

- Interim management
- Project management
- Consulting
- Organizational development
- Planning

Our Principals have broad leadership experience and in-depth knowledge. We get to work quickly and get the job done to the highest standards.

On every assignment we can be counted on to:

- Focus on our client's needs first
- Collaborate to develop the best solutions
- Work with integrity
- Provide excellent quality service
- Commit to outstanding results



THE OSBORNE GROUP
Executive Performance on Demand

190 Attwell Drive, Suite 650 | Toronto, ON M9W 6H8 | Tel: 416.498.1550 Fax: 416.498.1029

www.osborne-group.com