



Christy DeMont, MBA

Executive Technology Leadership

Christy DeMont is a pragmatic business executive with a strong track record in delivering successful information management and technology initiatives. Her project outcomes include streamlining operations, driving revenue growth, and implementing data-centric solutions. She has demonstrated leadership in strategic planning, team management, and project delivery using her strong problem-solving, communication, and presentation skills.

SELECTED ACHIEVEMENTS

IT Functional Leadership:

- Streamlined college technology operations and implemented IT governance, establishing consistent service expectations for projects and improved stability of technical environment within operational and financial limitations. Fewer than seven unplanned outages annually across all systems.
- Lowered technology risk profile through an extensive security review and implementation of recommended best practices.
- Provided interim management and consulting services, achieving 100% client satisfaction.

Organizational Leadership

- Developed formal technology plans tied to budget and team workloads; documented results and raised project completion rate.
- Successfully managed team performance and met client expectations with a focus on high priority projects.
- Collaborated with other executive leaders to raise awareness of important technology work and implications; valued contributor to college issues and activities (e.g., town halls, etc.).

Project Leadership

- Provided project direction for a community housing agency, resulting in improved data-centric decision making.
- Delivered a 90% reduction in client order processing time for a marketing company, resulting in a 40% increase in revenue.
- Upgraded data acquisition and postal planning solutions, leading to \$500K annual cost savings.
- Coordinated system changes for a major railroad merger, saving over \$25MM in revenue.

Strategic Planning

- Conducted strategic projects and reviews, recommending organizational modernization of process and systems changes, productivity improvements, and governance enhancements. Created IT roadmaps for enhancements, resulting in reduced IT costs, increased system stability and improved data security.

PRIOR EXPERIENCE

- Fleming College – Chief Technology Officer
- The Osborne Group – Vice-President and Principal
- ICOM Information & Communications L.P. – Chief Information Officer
- EDS Systemhouse – Senior Project Director
- CIBC Wood Gundy – Senior Manager

QUALIFICATIONS, ASSOCIATIONS & COMMUNITY ACTIVITIES

- Master of Business Administration – Dalhousie University
- Bachelor of Science – Mount Allison University
- Mount Allison University Federated Alumni – Board President

